

New Colour Clients

All new colour clients must be skin allergy tested within a maximum of 96 hours and a minimum of 48 hours prior to their appointment with the full Wella product range. The result of the skin allergy test must be seen by the Technician prior to any colour service taking place. Skin tests **must not** be carried out weeks in advance of the appointment.



Existing Colour Clients

If the existing client has had a colour within the last 6 months and the client answers 'NO' to all 9 questions – it is OK to colour without a skin allergy test.

If the existing colour client wants a total colour change e.g. light to dark, a skin allergy test must be carried out with the full Wella product range and treated as a new colour client.

Colour Consultation

Clients must be asked the 9 questions prior to every colour service to show our duty of care. The 9 questions can be found in the Wella Skin Compatibility Evaluation Booklet and are also on the reverse of this guidance. A record should be kept of this evaluation in the Skin Allergy Test booklet as shown below:-

Date	Client Name	Client Signature	Colour Used	Result: Colour Advice & Quote	Staff Signature
01.05.13	A N Other		-	9 Questions	

Duty Of Care

We recommend that all existing clients are skin allergy tested every 6 months as duty of care to them, and a record is kept of this skin allergy test.

What To Use for Skin Allergy Testing

Illumina Color - 4/ + 6%
Koleston Perfect - 2/0 + 6%

Colour Fresh - 2/0
Colour Touch - 2/0 + 1.9%

Perfecton - Pure Tone /7 OR /44
Koleston Perfect Innosense - 2/0 + 6%

How To Carry Out and Record The Skin Allergy Test

The Wella products should be positioned as below for ease of reference should an allergic reaction occur.



Advise the client to remove the skin testing products after 45 minutes using warm water only (shampoo, soap or wipes should not be used).

If a reaction occurs, e.g raised areas/redness or swelling, the client should inform the salon and seek medical advice. Alternative products can be used to carry out the colour service such as bleach / magma however, the result of using these products must be explained to the client fully.

If there is no sensitivity following a skin allergy test, continue with the colour service.

The skin allergy test date/products used must be recorded in the skin allergy test book and on the alert message on the client card screen of Shortcuts.

Please note that this guidance supports the Wella Skin Compatibility Evaluation and Skin Allergy Testing Guidelines.

BEFORE CARRYING OUT A COLOUR SERVICE ASK THE FOLLOWING SKIN ALLERGY QUESTIONS

1) Has your client ever had an allergic reaction to any hair colorant product?

2) Has your client ever had an allergic reaction to any type of skin tattoo including henna or to permanent make-up?

3) Does your client have a sensitive, itchy or damaged scalp? (e.g suffer from eczema or psoriasis of the scalp)

4) Is your client currently taking any medication to treat allergies?

5) Is this a new colour client for your salon or are you using a different brand/shade to normal?

6) Has it been more than 6 months since your client last had a colour in your salon?

7) Is it more than 12 months since your client's last skin allergy test?

8) Has your client had any type of skin tattoo including henna or permanent make-up since their last colour service?

9) Has your client had an allergic reaction to any products since their last colour service?

YES

YES

YES

YES

STOP

Explain to your client that you cannot colour the hair unless they first get advice from their doctor.

YES

YES

YES

YES

YES

WARNING

Carry out skin allergy test.