

# Consultation Procedure

Client Name:-

Date:-

Student Name:-

Salon:-

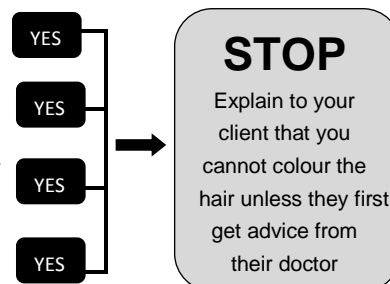
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## YOU SHOULD BE EYE TO EYE LEVEL WITH YOUR CLIENT

- 1) Tell me about your hair.
- 2) When was your client's last visit? i.e., Colour/Cut/Relax/Perm
- 3) Was your clients last service carried out in the Salon? (find out more i.e., how, what etc)
- 4) What have you liked or disliked about previous services?
- 5) Talk me through your hair care routine at home?  
 (Products you use: \*Shampoo/conditioner/styling/finishing and how you use them).  
 \*What equipment you use  
 \*What time you have/how often do you do this when was the last time
- 6) How does your hair texture and scalp feel?
- 7) What is a bad hair day to you?
- 8) Have you ever experienced any irritation or reaction to any hair products?
- 9) Describe your lifestyle to me:  
 \*Work  
 \*Spare time  
 \*Home life/family
- 10) Tell me how you feel about your hair colour:
- 11) In an ideal world how would you like your colour to be?  
 \* Maintenance                      \* Natural base  
 \* Previous Colour                    \* Budget

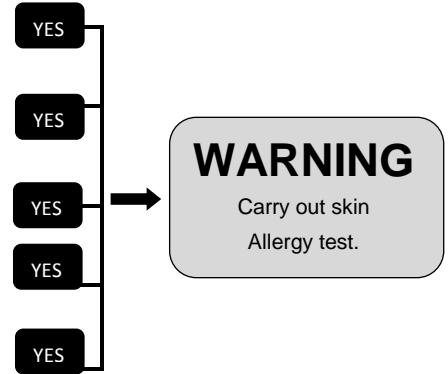
## BEFORE CARRYING OUT A COLOUR SERVICE ASK THE FOLLOWING SKIN ALLERGY QUESTIONS

- 1) Has your client ever had an allergic reaction to any hair colorant
- 2) Has your client ever had an allergic reaction to any type of skin tattoo including henna or to permanent make-up?
- 3) Does your client have a sensitive, itchy or damaged scalp? (e.g suffer from eczema or psoriasis of the scalp)
- 4) Is your client currently taking any medication to treat allergies?



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- 5) Is this a new colour client for your salon or are you using a different brand/shade to normal?
- 6) Has it been more than 6 months since your client last had a colour in your salon?
- 7) Is it more than 12 months since your client's last skin allergy test?
- 8) Has your client had any type of skin tattoo including henna or permanent make-up since their last colour service?
- 9) Has your client had an allergic reaction to any products since their last colour service?



Analyse Hair Now:

Look at

\*Hair growth patterns

\*Facial features to enhance

\*Skin tone

\*Hair Type

\*Hair Texture

\*Condition of Hair

\*Condition of Scalp

Coil

Weave

Curl

Loose Wave

**AGREE ACTION PLAN WITH EDUCATOR**